

SRU V8.9.x.0

REPORT PREPARED ON 29/ 4/26 AT 10:32

NAME AND ADDRESS DETAILS

PREMISES REF: RES6**30-3/10

TRADER: CHILOS
Twin Brother 23 Ltd

ADDRESS: 30-32 Clerk Street
Newington
Edinburgh
EH8 9HX

AREA:
WARD: Southside/Newington

LPIKEY: 9064L000182672

MOBILE: [REDACTED]

E-MAIL: [REDACTED]

UPRN/USRN: 906051702

EASTING: 326253

NORTHING: 672798

PRINCIPAL USAGE: RES - RESTAURANT
PREMISES TYPE: 6 - PROPERTY

ACTION DETAILS

ACTION TYPE: AAA - Action taken
SOURCE DATABASE: REQUESTS
Record number 956282
UNIT: PEP - Environmental Protection
INVESTIGATING OFFICER: [REDACTED] [REDACTED]

DATE ACTION OPENED: 21/01/2025
DATE ACTION CLOSED: 23/06/2025

ACTION EVENT DETAILS

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
1	G05	Email received From: [REDACTED] Sent: 21 January 2025 15:10 To: Ask Noise <AskNoise@edinburgh.gov.uk> Subject: Restaurant Fan Noise Enquiry		22/01/2025	LHU	

Hi,

I'm emailing to enquire about a possible noise issue with a newly opened restaurant, Chilos Burgers at 30-32 Clerk St. I live round the corner on Rankeillor Street. Their fan system seems to be running

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		especially loudly, I can hear it through double glazing 24 hours a day. There are other restraints nearby and I've never had such an issue with their fans over the past few years I've been here. Does this count as an issue I can raise with them, if so how is best to go about that? I wanted to ask here to make sure this was a legitimate issue before reaching out to them. Thanks for your time.				
		Best,				
2	G38	Officer Referral Notification	23/01/2025	20/02/2025	BIN	
3	G30	Research - checked planning - recent app in 2020 for cou to class 3		20/02/2025	BIN	
4	G10	13.32 Email sent to [REDACTED] 20/ 2/2025 13:33 [REDACTED]		20/02/2025	BIN	

Hi [REDACTED]

I refer to your email below. Apologies for the delay in responding as we're exceptionally busy currently. Yes, your complaint is one that we would investigate. Checking the background, I can see that the premises had a change of planning classification in 2020; 20/04838/FUL | Application for change of use from (Class 2) bookmakers to (Class 3) restaurant and erection of external flue on rear elevation. | 30 - 32 Clerk Street Edinburgh. However, as part of that planning application a Noise Impact Assessment (NIA) was submitted which detailed mitigation measures required to ensure compliance with the relevant standard; NR25. These mitigations were attached as planning conditions.

Therefore, other than carrying out a noise survey from your property, we'd check whether these mitigations have been installed or not. If not, we'd refer to Planning Enforcement.

Normally kitchen ventilation systems are switched off when the business closes at night. Therefore, it's more likely that you are hearing refrigeration plant. Although generally they switch on and off depending on demand. Is the noise absolutely constant and do you notice if the noise level increases / decreases at different times etc?

I can make enquiries with the business to find out what equipment they have and get back to you with a possible date and time to carry out the noise survey. We normally carry these out on a Tuesday evening/night.

I look forward to hearing from you.

Kind regards

[REDACTED]

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
5	G31	Review - NFC - to close	27/02/2025	23/06/2025	BIN	
6	NB3	Case Closed - Other		23/06/2025	BIN	